## Conflict Avoidance Pledge

Membership of the Conflict Avoidance Directory



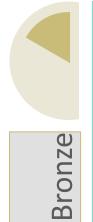


## Conflict Avoidance Directory

- Businesses that sign the Conflict Avoidance Pledge become members of the Conflict Avoidance Coalition and are listed in the Conflict Avoidance Coalition Directory.
- The Directory is a published list of businesses committed to collaborative working and the use of early intervention techniques throughout the supply chain, to try to resolve differences of opinion before they escalate into disputes.
- The Directory lists members of the Conflict Avoidance Coalition at three grades: **Bronze**, **Silver**, **Gold**

## Pledge Membership Criteria





Has signed the Conflict Avoidance Pledge



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Includes conflict avoidance procedures/clauses in framework agreements and/or contracts

Declares their membership of the Conflict Avoidance Coalition in marketing and other business collateral



Meets Silver criteria

Introduced conflict avoidance procedures across contractual matrices

Integrated collaborative working arrangements into standard business practices.

Actively promotes collaborative working and/or use of conflict avoidance procedures.

Ensures that colleagues are trained on the conflict avoidance measures and policies adopted by the business.

Has engaged in at least one conflict avoidance procedure

